



2025 Consumer Confidence Report

Water Quality Report

May 4, 2026

**City of Sylvania Water Department
Drinking Water Consumer Confidence Report
For 2025**

Introduction

The City of Sylvania Water Department has prepared the following report to provide information to you, the consumer, on the quality of our drinking water. Included within this report is general health information, water quality test results, how to participate in decisions concerning your drinking water and water system contacts.

Source Water Information

The City of Sylvania Water Department receives its drinking water from The City of Toledo Department of Public Utilities. Sylvania has multiple emergency connections with Toledo and with Lucas County in the event that our primary line is disrupted. Copies of the source water assessment report prepared for the City of Toledo Department of Public Utilities are available by calling 419-936-3021 or at <https://cdn.toledo.oh.gov/uploads/documents/Public-Utilities/Water-Quality-Reports/ohioepa-waterassessment.pdf>. For information on what residents can do to protect our source water, please visit www.toledolakeerie.clearchoicescleanwater.org

Susceptibility Analysis

For the purpose of source water assessments, all surface waters are considered to be susceptible to contamination. By their nature surface waters are open systems with no confining layer to impede contaminant or pathogen movement and have relatively short travel times from source to intake. The source water assessment for the Toledo Public Water System indicates that the source water is susceptible to potential future contamination. Based on the information compiled for this assessment, the Toledo Water System Critical Assessment Zone (CAZ) is susceptible to contamination from accidental spills or releases associated with commercial shipping and recreational boating, sediments from river dredging disposal operations, air contaminant deposition, point and nonpoint source discharges from industrial and agricultural operations along the shore and along streams that empty into the lake, contamination from oil & gas production and mining operations, natural process such as erosion, contaminated storm water runoff from urban areas, municipal sewage treatment systems and home sewage disposal system discharges, and combined sewer overflows (CSOs).

Lake Erie waters in the Source Water Assessment and Protection (SWAP) area generally flow from the Maumee River west to east along the shoreline and across the Toledo and Oregon intakes. The Detroit River also impacts flow throughout the western basin which sets up a southerly flow towards the Toledo and Oregon intakes. There is a flow of sediments from the Maumee River along the shoreline to the east.

There are surface and bottom currents to the east of the Toledo and Oregon intakes that are dependent on wind direction and intensity. The combination of direction, velocity, duration and open-water fetch of the wind determines the strength of the waves and the resulting currents (Herdendorf). The 15-mile stretch of shoreline west of Locust Point to the Maumee Bay is characterized by weak northwest drift due to the long easterly fetch and the corresponding shorter fetch for westerly winds (Herdendorf).

Bottom currents should also be considered when wind conditions from the north, southwest and west may result in bottom currents from Locust Point towards the west. The surface and bottom currents in the opposite direction from the flow of the Maumee River may be a consideration when evaluating potential pollutant sources to the east of the intake, particularly when there is low flow from the Maumee River and a moderate or strong east, northeast or southeast wind affecting surface current.

More than 72% of the Maumee Bay watershed is dedicated to row crops agriculture. Runoff containing eroded soils from agriculture land is a major concern of the Toledo and Oregon treatment plants. Even though the intakes are located to east of the Maumee River outfall, these intakes experience problems with turbidity that may be linked to erosion in the greater watershed area.

It is important to note that this assessment is based on available data and may not reflect current conditions in all cases. Water quality, land use and other activities that are potential sources of contamination may change with time.

Copies of the source water assessment report prepared for the City of Toledo Department of Public Utilities are available by calling 419-936-3021 or <https://cdn.toledo.oh.gov/uploads/documents/Public-Utilities/Water-Quality-Reports/ohioepa-waterassessment.pdf>.

The City of Sylvania also has an Emergency connection with Lucas County. During 2025 we used 0 gallons from this connection. On average, this connection is used for approximately 1 day each year. This report does not contain information on the water quality received from the Lucas County, but a copy of their consumer confidence report can be obtained by contacting the City of Toledo.

What are sources of contamination to drinking water?

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include: (A) Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife; (B) Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; (C) Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses; (D) Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems; (E) Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, USEPA prescribes regulations which limit the number of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Federal Environmental Protection Agency's Safe Drinking Water Hotline (1-800-426-4791).

Who needs to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons, such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infection. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

About your drinking water

The EPA requires regular sampling to ensure drinking water safety. The City of Sylvania Water Department conducted sampling for bacteria, inorganic, and volatile organics during 2025. Samples were collected for a total of 10 different contaminants most of which were not detected in the City of Sylvania water supply. The Ohio EPA requires us to monitor for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data, though accurate, are more than one year old.

Monitoring & Reporting Violations & Enforcement Actions

Monitoring

Sylvania tests the water for chlorine at 2 locations daily. We are required to collect 25 Total Coliform samples and 25 Total Chlorine samples each month. Sylvania tested for Disinfection byproducts at four locations every 3 months. We collected samples for copper and lead testing at 30 locations.

Violations

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. Sylvania had no monitoring violations in 2025.

Our system failed to demonstrate to the State that it delivered annual notifications and information to affected consumers with lead, galvanized requiring replacement, or lead status unknown service lines as required by July 1, 2025. Although the failure to comply with the reporting requirement does not create a risk to public health, we are required to inform you of this violation. While we did not certify and notify the State as quickly as we should have, we provided the required notifications to persons served, as well as the missing information to the State on December 12, 2025. We are no longer in violation.

Table of Detected Contaminants

Listed below is information on those contaminants that were found in the City of Sylvania drinking water. The EPA requires regular sampling to ensure drinking water safety. Samples were collected for dozens of different contaminants, most of which were not detected in Toledo’s water supply. Those that were detected are in the tables below. The Ohio EPA requires monitoring for some contaminants less than once per year because the concentration of contaminants do not frequently change. This means that the most recent result(s) might be from a year prior to the current report (e.g.’ triennial monitoring)

TABLE OF DETECTED CONTAMINANTS

Contaminants (Units)	MCLG	MCL	Level Found	Range of Detections	Violation	Sample Year	Typical Source of Contaminants
Inorganic Contaminants (Wholesale Public System Data)							
Fluoride (ppm)	4	4	1.00 ppm	0.98 - 1.06	no	2025	Water additive to promote strong teeth
Turbidity (ntu)	none	TT	0.23	0.03 - 0.23	no	2025	Soil runoff, suspended matter in lake water
TOC	none	TT	1.17	0.75 – 1.47	no	2025	Naturally present in the environment
Nitrate (ppm)	10	10	1.22	<0.10 –2.36	no	2025	Fertilizer runoff, septic tank leaching, sewage, erosion of natural deposits
Volatile Organic Contaminants							
TTHM (ppb)	none	80 ppb	50.3 ppb	25.6 – 55.0 ppb	no	2025	Byproduct of drinking water disinfection
HAA5 (ppb)	none	60 ppb	13.7 ppb	7.7 – 19.7 ppb	no	2025	Byproduct of drinking water disinfection
Residual Disinfectants							
Total Chlorine (ppm)	4 ppm	4 ppm	1.18 ppm	.90 -1.22 ppm	no	2025	Additive used to control microbes

Lead and Copper						
Contaminants (units)	Action Level (AL)	Individual Results over the AL	90% of test levels were less than	Violation	Year Sampled	Typical source of Contaminants
Lead (ppb)	15 ppb	none	<4	no	2025	Corrosion of household plumbing systems, erosion of natural deposits
	0 out of 30 samples were found to have lead levels in excess of the lead action level of 15 ppb.					
Copper (ppm)	1.3 ppm	none	0.017	no	2025	Corrosion of household plumbing systems, erosion of natural deposits, leaching from wood preservatives
	0 out of 30 samples were found to have copper levels in excess of the copper action level of 1.3 ppm.					

Unregulated Contaminants

Contaminants (Units)	MCLG	MCL	Level Found	Range of Detections	Violation	Sample Year	
Sodium (ppm)	na	na	11.67 ppm	7.47 – 20.90 ppm	no	2025	

Sodium

This information is provided for those concerned with sodium in their diet; 11.67mg/l of sodium equates to 2.8 milligrams of sodium per 8-ounce glass of water.

PFAS/UCMR5

Unregulated contaminants are those for which U.S. EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of these contaminants in drinking water and whether future regulation is warranted. In 2023 City of Sylvania participated in the fifth round of the Unregulated Contaminant Monitoring Rule (UCMR 5). In 2023/24, Sylvania’s PWS was sampled as part of the State of Ohio’s Drinking Water Per- and Polyfluoroalkyl Substances (PFAS) Sampling Initiative. 29 PFAS compounds were sampled, and Lithium analysis during a 12-month period 2023/24, none were detected in the finished drinking water. For a copy of the results please call Shawn Turner at 419-377-7350. For more information about PFAS, please visit [pfas.ohio.gov](https://www.pfas.ohio.gov). Or <https://epa.gov/dwucmr>, <https://www.epa.gov/dwucmr/data-summary-fifth-unregulated-contaminant-monitoring-rule>

Turbidity

Turbidity is a measure of the cloudiness of water. It is monitored daily because it is a good indication of the effectiveness of the filtration system. The turbidity limit set by the EPA states that all samples must be below 1 NTU and that 95% of the daily samples must be lower than 0.3 NTU. In 2025, 100% of City of Toledo samples were below 0.3 ntu.

Lead Educational Information

The lead threshold level is 0.015 milligrams per liter (ppm) concentration of lead in an individual tap water sample. If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Sylvania is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. A list of laboratories certified in the State of Ohio to test for lead may be found at <http://www.epa.ohio.gov/ddagw> or by calling 614-644-2752. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from Safe Drinking Water Hotline at 800-426-4791 or at <http://www.epa.gov/safewater/lead>.

Lead Service Lines

Per the Lead and Copper Rules, Public Water Systems were required to develop and maintain a Service Line Inventory. A service line is the underground pipe that supplies your home or building with water. The City of Sylvania's Service Line Inventory and map, which lists the material type(s) for your location, can be viewed at www.cityofsylvania.com/Lead-Inventory and www.cityofsylvania.com/Lead-Map.

Cryptosporidium Information

The City of Toledo Department Water Department has completed the second round of source water monitoring required by the Long Term 2 Enhanced Surface Water Treatment Rule. Forty-eight samples were collected and tested for Giardia and Cryptosporidium. Only one cell of Cryptosporidium was detected during the testing period from April 2015 to March 2019. In 2005, 21 samples were taken from Toledo's raw water supply. Cryptosporidium was not detected in any of these samples. Cryptosporidium is a microbial pathogen found in surface water throughout the U.S. Although filtration removes cryptosporidium, the most commonly used filtration methods cannot guarantee 100 percent removal. Monitoring of source water indicates the presence of these organisms. Current test methods do not enable us to determine if the organisms are dead or if they are capable of causing disease. Symptoms of infection include nausea, diarrhea, and abdominal cramps. Most healthy individuals can overcome the disease. However, immuno-compromised people are at greater risk of developing a life-threatening illness. We encourage immuno-compromised individuals to consult their doctor regarding appropriate precautions to avoid infection. Cryptosporidium must be ingested to cause disease, and it may be spread through means other than drinking water.

Backflow Prevention and Cross Connection Control

The City of Sylvania's Water Division has a program to ensure contaminants are not entering the drinking water supply through private water lines. A cross connection is the physical joining together of possible drinking water piping with a contaminated source. The contaminated source gains entry through back pressure or back siphoning into the drinking water lines. To learn more about these laws and the City's program implementation please go to <https://www.cityofsylvania.com/government/utilities/water-division/backflow/>

Revised Total Coliform Rule (RTCR) Information

All water systems were required to begin compliance with a new rule, the Revised Total Coliform Rule, on April 1, 2016. The new rule maintains the purpose to protect public health by ensuring the integrity of the drinking water distribution system and monitoring for the presence of total coliform bacteria, which includes E. coli bacteria. The U.S. EPA anticipates greater public health protection under the new rule, as it requires water systems that are vulnerable to microbial contamination to identify and fix problems. As a result, under the new rule there is no longer a maximum contaminant level violation for multiple total coliform detections. Instead, the new rule requires water systems that exceed a specified frequency of total coliform occurrences to conduct an assessment to determine if any significant deficiencies exist. If found, these must be corrected by the PWS. The City of Sylvania Water Department did not have E. coli positive samples in 2025.

License to Operate (LTO) Status Information

In 2025 Sylvania had an unconditioned license to operate our water system.

Public Participation and Contact Information

How do I participate in decisions concerning my drinking water?

Public participation and comments are encouraged at the regular meeting of City Council which meets on the first and third Monday of the month at 7:30 in the Municipal Building, Council Chambers 6635 Maplewood Ave, Sylvania, Ohio.

While the Water Department does not hold regular meetings, if the need for one arises you will be notified on your water bill. For more information on your drinking water contact the City of Sylvania Utility Billing Office 419-885-8950 or the Operator of Record Shawn Turner 419-885-8959.

Definitions of some terms contained within this report.

- **Maximum Contaminant Level Goal (MCLG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

- Maximum Contaminant level (MCL): The highest level of contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- Maximum Residual Disinfectant Level Goal (MRDLG): The level of drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
- Threshold level: The lead threshold level is exceeded at 0.015 milligrams per liter concentration of lead in an individual tap water sample.
- Total Organic Carbon (TOC): The value reported under “Level Found” for TOC is the running annual average ratio between the percentage TOC actually removed to the percentage of TOC required to be removed. A value of greater than one (1.0) indicates that the water system is compliant with the TOC removal requirements. A value of less than one indicates a violation of the TOC. The value reported under “Range” is the lowest monthly average ratio to the highest monthly average.
- Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.
- Contact Time (CT) means the mathematical product of a “residual disinfectant concentration” (C), which is determined before or at the first customer, and the corresponding “disinfectant contact time” (T).

DEFINITION OF TERMS NOT USED IN EVERYDAY LANGUAGE

- Parts per Million (ppm) or Milligrams per Liter (mg/L) are units of measure for concentration of a contaminant. A part per million corresponds to one second in approximately 11.5 days.
- Parts per Billion (ppb) or Micrograms per Liter ($\mu\text{g/L}$) are units of measure for concentration of a contaminant. A part per billion corresponds to one second in 31.7 years.
- The “<” symbol: A symbol which means ‘less than’. A result of “<5” means that the lowest level that could be detected was 5 and the contaminant in that sample was not detected.
- Picocuries per liter (pCi/L): A common measure of radioactivity.

- PFAS: Per- and polyfluoroalkyl substances (PFAS) are a group of man-made chemicals applied to many industrial, commercial and consumer products to make them waterproof, stain resistant, or nonstick. PFAS are also used in products like cosmetics, fast food packaging, and a type of firefighting foam called aqueous film forming foam (AFFF) which are used mainly on large spills of flammable liquids, such as jet fuel. PFAS are classified as contaminants of emerging concern, meaning that research into the harm they may cause to human health is still ongoing.

Failure to Certify Notification to Persons Served by Known or Potential Service Line Containing Lead

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Reporting Requirement Not Met for Sylvania City

We were required to report a copy of the notice and materials sent to persons served by known or potential service lines containing lead to the State.

Our system failed to demonstrate to the State that it delivered annual notifications and information to affected consumers with lead, galvanized requiring replacement, or lead status unknown service lines as required by July 1, 2025. Although the failure to comply with the reporting requirement does not create a risk to public health, we are required to inform you of this violation and provide additional information including what we did to correct the situation.

It is important for consumers to know if the water they are receiving has been delivered through a lead, galvanized requiring replacement (GRR), or lead status unknown service line so they can make decisions on whether and what actions to take to reduce their exposure to lead in drinking water.

What should I do?

There is nothing you need to do at this time. You do not need to boil your water or take other actions. Remember, boiling water does not remove lead from water.

For more information on reducing lead exposure around your home/building and the health effects of lead, visit the EPA's websites at <https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water> and <http://www.epa.gov/lead>.

What is being done?

While we did not certify and notify the State as quickly as we should have, we provided the required notifications to persons served, as well as the missing information to the State on December 12, 2025. We are no longer in violation.

For more information, please contact Shawn Turner at 419-885-8959.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Sylvania City. Public Water System ID# OH4801303.

Date distributed: 5/4/2026.

